

CHP+ is *low-cost health insurance for Colorado children and pregnant women*

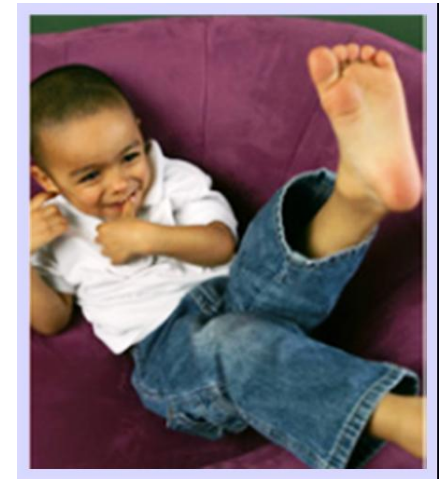


The Department of Health Care Policy and Financing is the state department that administers Child Health Plan *Plus* (CHP+) and other medical programs for low income, elderly and disabled populations.

MAXIMUS was contracted in January 2006 by The Department to increase CHP+ enrollment.

What does a ROC do?

- ▶ Educate
- ▶ Support
- ▶ Train
- ▶ Participate in community events





Mary Kuhn
(970) 210-2623
marykkuhn@maximus.com
Serving Delta, Eagle, Garfield, Grand,
Jackson, Lake, Mesa, Moffat, Pitkin,
Rio Blanco, Routt & Summit counties.



Rosa Warner**
(303) 552-6390
rosariowarner@maximus.com
Serving Boulder & Broomfield counties.



Suzette Elledge
(303) 909-2010
suzetteelledge@maximus.com
Serving Denver & Douglas counties.



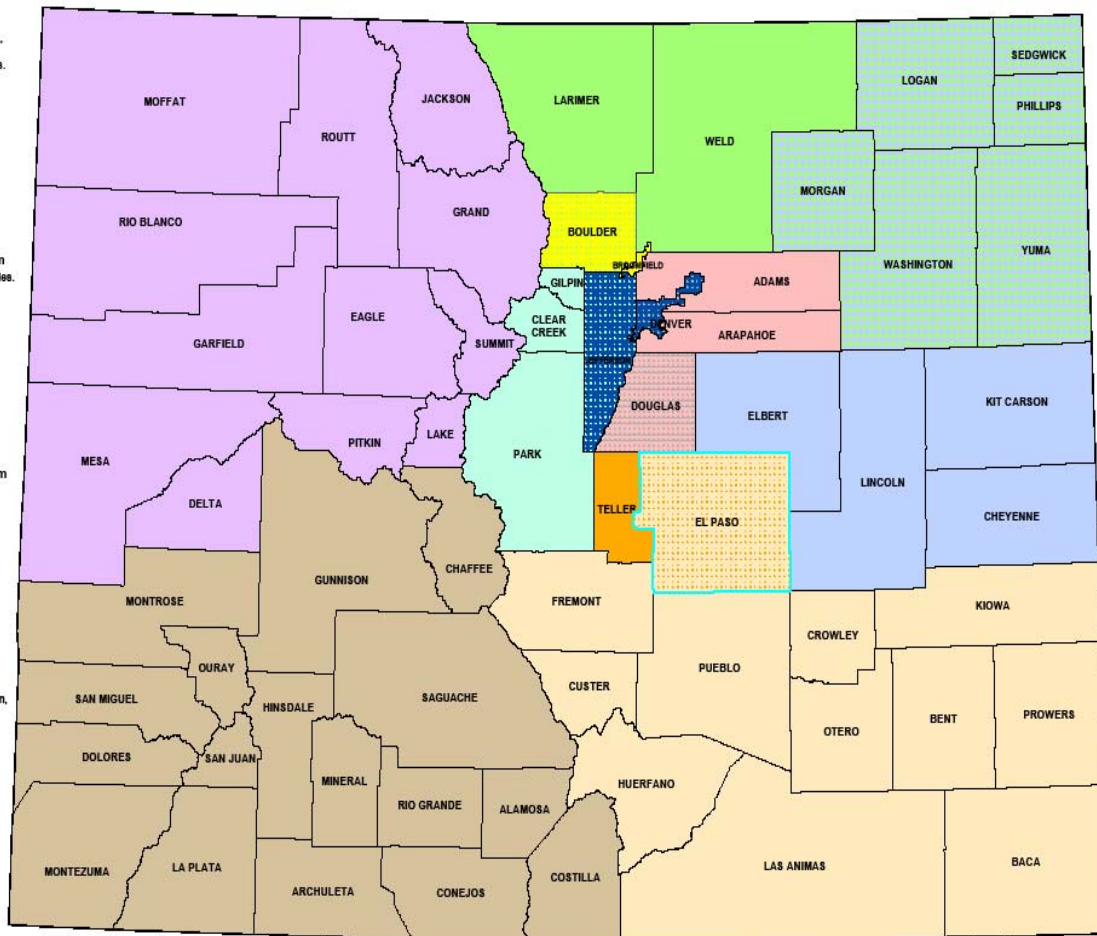
Kara Rosevear
(303) 895-5112
kararosevear@maximus.com
Serving Clear Creek, Gilpin, Jefferson,
& Park counties.



Kari Smith
(970) 759-0577
karismith@maximus.com
Serving Alamosa, Archuleta,
Chaffee, Conejos, Costilla,
Dolores, Gunnison, Hinsdale,
La Plata, Mineral, Montezuma,
Montrose, Ouray, Rio Grande,
Saguache, San Juan &
San Miguel counties.



Regional Outreach Coordinators



**** Fluent in Spanish**
Spanish-speaking support is available in all counties.



Susana Herrera**
(303) 476-1308
susanaherrera@maximus.com
Providing Spanish speaking support to
Denver & Jefferson counties and
targeting minority communities.



Kathy Anderson
(970) 526-2991
kathyanderson@maximus.com
Serving Cheyenne, Elbert, Kit Carson, Lincoln,
Logan, Morgan, Phillips, Sedgwick, Washington,
& Yuma counties.



Rosie Duran**
(970) 420-9058
rosamdurand@maximus.com
Serving Boulder, Larimer and Weld counties and
providing Spanish speaking support for Logan,
Morgan, Phillips, Sedgwick, Washington &
Yuma counties.



Ileana Perez**
(720) 940-6969
ileanaperez@maximus.com
Serving Adams & Arapahoe counties and
providing Spanish speaking support for
Douglas County.



Josette Montes**
(719) 494-4381
josettemontes@maximus.com
Serving El Paso & Teller counties.



Mary Rivera**
(719) 251-1791
maryrivera@maximus.com
Serving Baca, Bent, Crowley, Custer, El Paso,
Fremont, Huerfano, Kiowa, Las Animas, Otero,
Prowers & Pueblo counties.

CHP+ Marketing and Outreach operated by MAXIMUS Phone: 303-830-3558
303 East 17th Avenue, Suite 105 - Denver, Colorado 80203



Who is eligible for CHP+?

Children who are:

- 18 years old and under
- Not eligible for Medicaid
- Within income guidelines
- Not covered by other health insurance
- Colorado residents
- US citizens or legal permanent residents for at least 5 years
- Unable to access health insurance through the State of Colorado

What does it cover:

- Well-child check-ups and physicals
- Immunizations (shots)
- Doctor visits
- Hospital services
- Mental health services
- Eye care and eye glasses
- Hearing aids
- Prescriptions (medicine)
- Prenatal care
- Dental services

Who is eligible for the CHP+ Prenatal Care Program?

Pregnant women who are:

- 19 years old and over
- Not eligible for Medicaid
- Within income guidelines
- Not covered by other health insurance
- A Colorado resident
- A US citizen or legal permanent resident for at least 5 years
- Unable to access health insurance through the State of Colorado

What does it cover?

- Prenatal care visits
- Other doctor visits
- Hospital services **including delivery**
- Medications/Prescriptions
- Mental health services
- Vision services
- Hearing aids
- *Dental services are not covered*

How long does CHP+ coverage last?

CHP+ Children

12 months from the date of application unless the family's income changes, such that it makes the child eligible for Medicaid

CHP+ Prenatal Care Program

From the enrollment date up to at least 60 days after the pregnancy ends

CHP+ Renewal

A renewal packet (Statement of Facts) will be mailed to the member about 90 days before coverage ends by CHP+

Packet is to be returned to CHP+ with current proof of income and any required documents immediately

What is CHP+ Presumptive Eligibility (PE)?

- Temporary health care insurance for children and pregnant women while their eligibility is being determined
- Allows immediate access to health care
- Same benefits as CHP+ and CHP+ Prenatal Care Program
- PE Site list available:
www.CHPplus.org/materials/PESiteList.pdf

What should the client know about filling out the application?

- A family will be screened for Medicaid and CHP+
- Applications are available in English and Spanish
- Include proof of income for all family members 19 years and older in the household - paycheck stub or signed employer letter
- There is a section for self-employed applicants
- There are allowable income deductions
- Include HMO choice (CHP+ HMO choices depend on the member's county of residence)
- Sign and date the back of the application

COLORADO PUBLIC HEALTH INSURANCE FOR FAMILIES

Application

COLORADO HEALTH CARE COVERAGE
Get the health care coverage your family needs at a price you can afford.
Use this form to apply for Medicaid and Child Health Plan Plus (CHP+)

Who can apply?
Someone can apply for Medicaid and CHP+ if:

- They live in Colorado
- They are a U.S. citizen or
 - A legal permanent resident or
 - An asylee or
 - A refugee

What is Medicaid?

- Medicaid is health care insurance for families with children 18 and under, and pregnant women.
- There is no cost for children and pregnant women.
- Some adults may have to make small co-payments for each doctor visit or prescription medicine.

What is CHP+?

- CHP+ is low-cost health insurance for children age 18 and under and pregnant women.
- Some families must pay a small fee each year. The most families will pay is \$15 each year, no matter how many children they have.
- Some families may have to make small co-payments for each doctor visit or prescription medicine. Co-payments are between \$1 and \$5.

What health services do Medicaid and CHP+ cover?

• Regular checkups	• Hospital care	• Prenatal and postpartum care
• Doctor visits	• Dental	• Immunizations (shots)
• Medicine	• Mental health care	

What is the difference between Medicaid and CHP+?

- Medicaid and CHP+ have different income limits. The program you or your children might qualify for depends on your income, family size, and expenses.

What documents do I need to apply?

- At least one paycheck stub from this month or last month for all working members of the family over age 18. If anyone applying is pregnant, a note from the doctor that says when the baby is due.
- Do you need Medicaid to pay for health care received in the last 3 months? If yes, send proof of income for those months and dates the services were received.
- A U.S. Citizen and Immigration Services (CIS) card, if you have one, for anyone who is applying for health care coverage.
- Please look at the insert for other documents that you may need.

COLORADO PUBLIC HEALTH INSURANCE FOR FAMILIES

CHP+ Child Health Plan Plus

Additional verification required by applicants

Because applications are screened for Medicaid before CHP+, applicants May be asked to provide **original** documents proving the **identity** and **citizenship** of all who are applying.

- For a complete listing of documents **and** organizations where the original documents can be presented, visit:

www.colorado.gov/cs/satellite/HCPF/HCPF/1217412405165

- Or call 1-800-359-1991

- To become a site that can verify the authenticity of documents, visit:

www.colorado.gov/cs/satellite/HCPF/HCPF/1217412405165

What is a pre-HMO enrollment period?

- 2 – 6 weeks in which a member is covered by the State Managed Care Network
- Pre-HMO only applies to members who have not chosen the State Managed Care Network as their HMO
- Allows members to have health insurance coverage from the date of application instead of waiting until the next month
- A separate card will be issued for the pre-HMO period unless the member chooses the State Managed Care Network as their HMO

If your client is approved

- The insurance card will arrive shortly after the approval letter
- A separate card for dental insurance will come from Delta Dental
 - Dental coverage does not begin at the same time as the health insurance
- Some members will receive a temporary pre-HMO card from the State Managed Care Network

What else should my clients know to do?

- Call the agency where they left the application if they haven't received a response 45 days after applying
- Bring the insurance card to every doctor's visit
- Pregnant women: report the birth of their baby right away
 - Anyone can report the birth of a baby
 - Baby will be enrolled for one year
- Know what is covered and what is not
- Call CHP+ at 1-800-359-1991 when member moves
- Call their HMO to change doctors
- Reapply as soon as they get their renewal packet
- Only visit the emergency room in case of TRUE emergencies

How can my organization help promote CHP+?

- Display CHP+ brochures, posters and applications
- Know the program - participate in routine CHP+ training opportunities
- Contact your ROC to receive a CHP+ newsletter and other CHP+ support
- Share information about local events with your ROC
- Assist clients in accessing and completing the application

More questions?

www.CHPplus.org

CHP+ customer service

1-800-359-1991

